



Summary of Doorway Activity as of 8/31/2020

Totals by Quarter							Current Three Months		
	Feb '19 - Mar '19	2Q '19	3Q '19	4Q '19	1Q '20	2Q '20	Jun '20	Jul '20	Aug '20
All new client calls	393	849	1,128	1,386	1,810	2,024	688	746	739
Individuals Seen	649	1,233	1,161	1,013	1,170	772	311	369	405
Naloxone Kits Distributed	142	1,858	3,149	4,041	3,767	2,493	578	573	1,577
Clinical Evaluations	451	906	873	837	702	644	259	259	368
Treatment Referrals	589	1,443	1,479	1,372	1,186	956	378	514	534
Individuals Served**	937	1,830	2,007	2,121	2,692	2,552	914	950	957

**The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one.

Summary of Doorway Activity, 8/1/2020 – 8/31/2020

All New Calls by Type	Opioid	Alcohol	Other Substance	Other Social Service	Total
Androscoggin Valley Hospital	8	3	1	0	12
Cheshire Medical Center	42	22	7	0	71
Concord Hospital	7	10	17	0	34
DHMC	15	10	3	5	33
Greater Manchester	32	17	60	24	133
Greater Nashua	64	32	18	13	127
Littleton Regional Healthcare	14	1	0	1	16
LRGHealthcare	92	17	21	23	153
Wentworth-Douglass	68	38	20	34	160
Total	342	150	147	100	739



Summary of Doorway Activity as of 8/31/2020

Count of Individuals Seen by Reason Type	Total
Alcohol Related	95
Cocaine Related	13
Marijuana Related	3
Methamphetamine Related	24
Opioid related	253
Other Social service related	7
Other Substance related	10
Total	405

Count of Individuals Seen by Access Type	Total
Referred by 211/DHC/Client called directly	187
Referred by First Responder	9
Referred by Medical Professional	27
Referred by NH Project First	3
Referred by Safe Station	18
Referred by social service agency or clergy	29
Referred, other	12
Walk-ins	120
Total	405
*Other referral types could be primary care physician, social service agencies or organizations etc.	

Count of Referrals Made by Type	Total
Medication Assisted Treatment	106
Outpatient-ASAM Level 1.0: Outpatient	82
Outpatient-ASAM Level 2.1: Intensive Outpatient	61
Outpatient-ASAM Level 2.5: Partial Hospitalization	29
Outpatient-Withdrawal Management	4
Peer Recovery Support	44
Residential-ASAM Level 3.1: Low Intensity	18
Residential-ASAM Level 3.5: High Intensity (Adult)	112
Residential-Withdrawal Management	78
Total	534
A client can receive multiple referrals.	



Summary of Doorway Activity as of 8/31/2020

De-duplicated Count of Individuals Served by each Doorway				
Doorway	Individuals Seen as a result of a call*	Individual Walk-Ins and other types of referrals**	Individuals Assisted by Telephone Only	Total Individuals Served***
Androscoggin Valley Hospital	5	6	7	18
Cheshire Medical Center	29	44	42	115
Concord Hospital	23	12	11	46
DHMC	16	4	17	37
Greater Manchester	0	59	133	192
Greater Nashua	38	28	89	155
Littleton Regional Healthcare	9	5	7	21
LRGHealthcare	27	30	126	183
Wentworth-Douglass	40	30	120	190
Total Individuals Served*	187	218	552	957

*Individual initiated services by calling 211 and then visited a Doorway for evaluation and referral. Doorways assisted these individuals, both by phone and in person.

**Other referral types could be, Safe Station, first responders, primary care physician, social service agencies or organizations etc.

***The total number of individuals served represents the de-duplicated count of individuals seen in person or assisted by telephone. Individuals who were assisted by 211 and also seen by a Doorway are not counted twice. Individuals served includes individuals seeking services, and friends or family seeking information on how to help a loved one